

# What's New? Discover the Latest in CureMD



**CureMD UC'24**

Raleigh, North Carolina

**Connecting Cure Communities**





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Discover the  
Latest in CureMD



# RUN IT DOWN, QUICKLY!



## AGENDA

- 10g Layout
- Two-Factor Authentication
- Alternative Diagnosis Updates
- Fee Schedule
- “Patient Copy” Watermark
- Patient Portal
- Default Ordering Provider
- NovelHealth & Patient Engagement

**HANDS UP!**



# Global Tags



# WHAT CAN I LOOK FORWARD TO?

CureMD version 10g Inbox Provider Note 1985 Today's Patients 1 Task Vaccine Administration Back to old layout Release Notes novelHealth Inventory Ad Hoc Reports Izenda 7 Support Ms. Jazz Johnson

**Patient - Profile**

Johnson Test, Jasmine N 33Y 7M Female DOB 2/13/1991 A/C 679 LEP Portal: Active Add Tag

Home -  
Mobile (919) 538-2342  
PCP -  
Referring -  
[jasmine.johnson@curemd.com](mailto:jasmine.johnson@curemd.com)

Primary Plan WELLCA...  
Plan Balance -  
Balance Unapplied  
Patient - -  
Family - -

Weight 1  
5  
7  
lb  
s

Tilinol  
Tylenol  
Ginkgo  
Biloba  
Extract

Notes +  
Unsafe Living  
Conditions !

Pharmacy +  
Lab +  
Radiology +

Demographics Insurance Contacts Consents Disclosures Preferences Restrictions Help

Save Mark Inactive Mark Red Flag Print Send Patient Portal Log

**Add Remove Tags**

Resend Portal Login

Gender \* Female  
Sexual Orientation Heterosexual  
DOB \* 02/13/1991  
Previous First Name  
Mother's Maiden First Name

Current Address  
Address \* 5926 San Marcos Way  
City \* Raleigh  
Zip \* 27616  
Alternate Address  Same as above

Idle N  
Last Name \* Johnson Test  
Preferred Pronoun --Select--  
Gender Identity Identifies as Female  
Status Single  
SSN xxx-xx-6789  
Last Name  
Last Name

Picture  
Remove  
DAISEY Enrollment

# Global Tags Most Common Uses

## Tracking:

- Controlled Substances Users
- Communicable Disease Management
- Programs

## Billing:

- VFC/317
- Self-Pay Patients
- Grants

## Demographics:

- Address Updates





# Patient Banner



# WHAT CAN I LOOK FORWARD TO?

Johnson Test, Jasmine N 33Y 6M Female DOB 2/13/1991 A/C 679 LEP Portal: Active Lab Follow-up +

Home -  
Office -  
PCP -  
Referring -  
[jasmine.johnson@curemd.com](mailto:jasmine.johnson@curemd.com)

Primary Plan WELLCARE MEDICAID NC  
Plan Balance -  
Balance Unapplied  
Patient -  
Family -

Notes +  
Unsafe Living Conditions !

Pharmacy +  
Lab +  
Radiology +

Demographics Insurance Contacts Consents Disclosures Preferences Restrictions Help

Save Mark Inactive Mark Red Flag Print Send Patient Portal Log

Title\* Ms  
Suffix --Select--  
First Name\* Jasmine Middle N Last Name\* Johnson Test  
Preferred Name  
Gender\* Female Preferred Pronoun --Select--  
Sexual Orientation Heterosexual Gender Identity Identifies as Female  
DOB\* 02/13/1991 Status Single  
Previous First Name Last Name  
Mother's Maiden First Name Last Name  
Current Address  
Address\* 5926 San Marcos Way  
City\* Raleigh State\* NC County Wake  
Zip\* 27616 Country United States of America  
Alternate Address  Same as above  
Mobile\* (919) 538-2342 Location\* CureMD Demo Center  
Email jasmine.johnson@cui Account No. 679  
Work Status Employed Chart No.  
Ethnicity\* Not Hispanic or La MU Religion Spiritualism  
Preferred Language Search MU Race\* Search MU

Picture Remove  
DAISEY Enrollment

# Pin Vaccines



# WHAT CAN I LOOK FORWARD TO?

**Administer Vaccine**

Search vaccine by keyword or NDC

Vaccine Name	Manufacturer
<b>BOOSTRIX (Tdap)</b>	GlaxoSmithKline
<b>DAPTACEL (DTaP, 5 pertussis antigens)</b>	Sanofi Pasteur
<b>DIPHTHERIA AND TETANUS TOXOIDS ... (DT)</b>	Sanofi Pasteur
<b>INFANRIX (DTaP)</b>	GlaxoSmithKline
<b>KINRIX (DTaP-IPV)</b>	GlaxoSmithKline
<b>PEDIARIX (DTaP-HepB-IPV)</b>	GlaxoSmithKline
<b>PENTACEL (DTaP-IPV/Hib)</b>	Sanofi Pasteur
<b>QUADRACEL (DTaP-IPV)</b>	Sanofi Pasteur
<b>TENIVAC (Td)</b>	Sanofi Pasteur

Not recommended after 13 Weeks  
Over Due

Overdue Invalid Future File in Queue File sent Erroneous

Pin Vaccine



Pin

Assessments



# WHAT CAN I LOOK FORWARD TO?

CureMD version 10g    Inbox    Provider Note **1974**    Today's Patients **1**    Task    Vaccine Administration

Back to old layout    Release Notes    novelHealth    Inventory    Ad Hoc Reports    Izenda 7    Support    Ms. Jazz Johnson

**Patient - Immunization**

**Johnson Test, Jasmine N** 33Y 6M Female    DOB 2/13/1991    A/C 679    LEP    Portal: Active    Lab Follow-up

Home -    Mobile (919) 538-2342    Primary Plan WELLCARE MEDICAID NC    Weight 157 lbs  
 PCP -    Referring -    Plan Balance -    Height 5' 7.0"  
 Referring -    Balance -    Unapplied    BMI 24.58  
 Patient -    Family -       BSA 1.82

Tilinol    Tylenol    Notes    Pharmacy  
 Ginkgo Biloba Extract    Unsafe Living Conditions !  
 Sulfa Antibiotics    Lab  
 Peas    Radiology

Immunization Chart    Administered    Immunization Order    Reference Material

+ Dosage    Report    Scan Barcode    History & Forecast

Categories	Dose 1	Dose 2	Dose 3	Dose 4	Dose 5	Recommendations
COVID-19						Over Due
Diphtheria, Tetanus, Pertussis	01/19/2022 Adacel (Tdap) Mr Mouse, Mickey 30y 48w 3d	01/21/2022 Adacel (Tdap) Mr Mouse, Mickey 30y 48w 1d	10/21/2022 Adacel (Tdap) Mr Mouse, Mickey 31y 35w 5d			Over Due
Haemophilus influenzae type b						Not recommended after 5 Years
Hepatitis A						Over Due
Hepatitis B						Over Due
Human Papillomavirus						Over Due
Influenza						
Measles, Mumps, Rubella						Over Due
Meningococcal						Over Due
Pneumococcal						
Polio						Not recommended after 18 Years
Respiratory Syncytial Virus (RSV)						
Rotavirus						Not recommended after 13 Weeks
Varicella						Over Due
Other						

History Received Due Now Overdue Invalid Future File in Queue File sent Erroneous  
 † Adverse reactions

# Toggle Menu





# WHAT CAN I LOOK FORWARD TO?

CureMD version 10g Back to old layout Release Notes novellHealth Inventory Ad Hoc Reports Izenda 7 Support Ms. Jazz Johnson

**Personal - Dashboard** Dashboard

Search

- Dashboard
- Messages
  - Inbox
  - Sent
  - Draft
  - Inbox Archive
  - Sent Archive
- eMessages
- Tasks
  - Not Started
  - In Progress
  - Complete
  - Other
  - Allocated
  - All
- Vaccine Administration
- Today's Patients
- Orders & Results
  - Lab 182
  - Procedure 452
  - Radiology 9
  - Consultation 5
  - Other 2
- Prior Authorization
- My Notes 1974
- Referrals
- Documents
- CCDA Tracking

### Assigned To Me - Notes

Title	Date	Assigned By
<a href="#">Referral Assignment (Primary Needed)</a>	08:00 AM	Johnson, Jazz

Showing 1 - 1 of 1 Records « First « Previous Next » Last »»

### Tasks - Not Started

Title	Date	Assigned By
<a href="#">Referral Assignment (Primary Needed)</a>	08:00 AM	Johnson, Jazz

Showing 1 - 1 of 1 Records « First « Previous Next » Last »»

### Lab - Received Results

Date	Laboratory	Status	Patient	
09/11/2024	In House Lab	Final	Test, Julie	<a href="#">view</a>
09/05/2024	Internal Lab	Partial	Abril, Rachel	<a href="#">view</a>
09/05/2024	Internal Lab	Partial	Lamb, Abigail	<a href="#">view</a>
08/20/2024	Internal Lab	Partial	Peterson, Maria	<a href="#">view</a>
06/26/2024	Internal Lab	Final	Test, Barbara	<a href="#">view</a>
05/22/2024	Internal Lab	Final	Test, Julie	<a href="#">view</a>
05/02/2024	Internal Lab	Final	Test, Barbara	<a href="#">view</a>

Showing 1 - 7 of 77 Records « First « Previous Next » Last »»

### Monthly Visits

Month	Existing Patients	New Patients
Oct 2022	28	0
Nov 2022	13	0
Dec 2022	10	0
Jan 2023	31	0
Feb 2023	20	0
Mar 2023	29	0
Apr 2023	27	0
May 2023	24	0
Jun 2023	20	0
Jul 2023	27	0
Aug 2023	17	0
Sep 2023	19	0
Oct 2023	22	0
Nov 2023	13	0
Dec 2023	13	0
Jan 2024	19	0
Feb 2024	18	0
Mar 2024	17	0
Apr 2024	15	0
May 2024	11	0
Jun 2024	20	0
Jul 2024	29	0
Aug 2024	23	0
Sep 2024	22	0

● Existing Patients ● New Patients

### Common Diseases

Disease Code	Percentage
Others	51%
Z23	18%
Z32.02	7%
Z30.431	7%
Z32.00	7%
A53.9	7%
D53.9	7%
E08.3312	7%
F11.93	7%

From 01/01/2024 To 9/12/2024

### Tasks - In Progress

No Record Found





# Two-Factor Authentication

# Two Factor Authentication

- OTP (One Time Password)
  - Sent to email address OR
  - Sent to phone number

CureMD<sub>10g</sub> SUPPORT  
718.684.9298  
Thursday, 17 Sep 2009

Security Upgrade

Verify Email Address

An email with a verification code has been sent to davisjessie123@gmail.com. Enter code here:

Did not get an email?

Reset Password

Please Enter Verification Code

A verification code has been sent to the phone number ending in \*\*\*\*\*62. Enter the code here to continue:

OTP will be expired in **10 minutes**  
Did not get a verification code?

Retry OTP after 25 seconds Back Verify

To receive the OTP the correct credentials must be entered in **FIRST!**



# Two Factor Authentication (2FA)

- If user is unable to be verified via 2FA, they will need to reach out to CureMD support and receive assistance.





# Alternative Diagnosis Updates

# Alternative Diagnosis Updates

Diagnosis

Add

Add

Diagnosis

+ Add

Search By Diagnosis, Keyword or ICD

Effective Date

Select start date to Select end date

Diagnosis	ICD-10
Encounter for gynecological examination (general) (routine) with abnormal findings	Z01.411
Encounter for gynecological examination (general) (routine) without abnormal findings	Z01.419
Encounter for immunization	Z23
Encounter for pregnancy test, result negative	Z32.02
Encounter for pregnancy test, result positive	Z32.01
Encounter for routine checking of intrauterine contraceptive device	Z30.431

Date 09/12/2024

Refine



“Patient Copy”  
Watermark

# “Patient Copy” Watermark on Payment Receipt



## Payment Receipt

**Dr. FLU Vaccination Clinic**  
Pottawatomie County Health Dept  
320 Main Street  
WESTMORELAND KS 665499684  
Ph.: (785) 457-3719  
NPI: 1073586806

Receipt Date: 07/29/2024 03:14PM  
DOS: 07/29/2024  
Account No: 7828  
Chart No:  
CMD ID: CM1C27140

### Patient

Test, Jasmine  
405 Maple St  
Westmoreland, KS, 66549

### Diagnosis

1. Z23 - Encounter for immunization

### Current Charges

Code	Procedure	Diagnosis	Charge	Sliding Fee	Ins. Pmt	Pat pmt	S Adj	Payment	Balance
1. 90714 07/29/2024	Td vacc no presv 7 yrs+ im	1		\$0.00	\$0.00	\$10.00	\$10.00	\$10.00	\$0.00
2. 90715 07/29/2024	Tdap Vaccine	1	\$43.00	\$0.00	\$0.00	\$40.00	\$3.00	\$40.00	\$0.00
			<b>\$43.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$50.00</b>	<b>\$13.00</b>	<b>\$50.00</b>	<b>\$0.00</b>

### Payment Details

Payment Date	Payment By	Type	Method	Amount
07/29/2024	Patient		Cash	\$10.00
07/29/2024	Patient		Cash	\$40.00
07/29/2024	Patient Adjustment			\$3.00

### Outstanding Balance

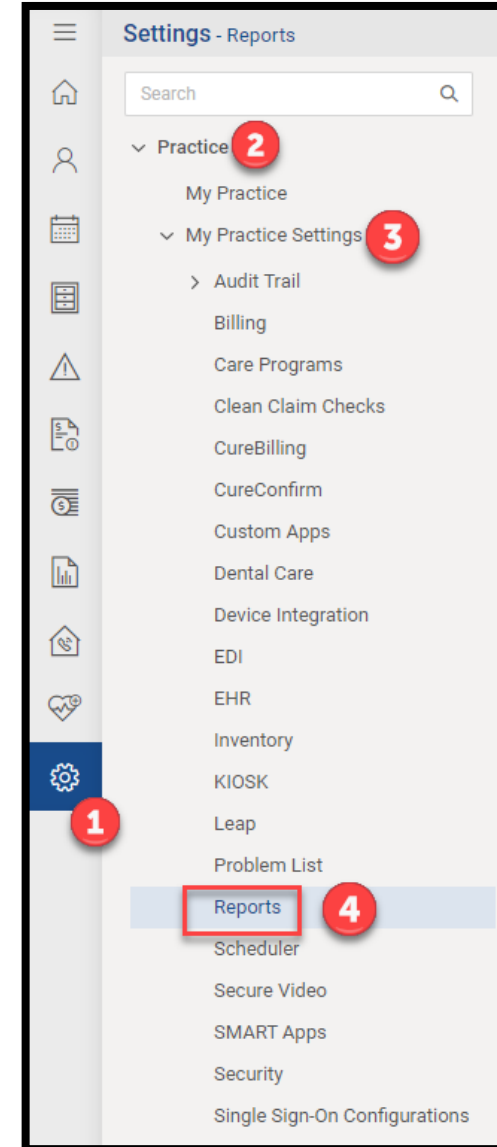
	Current	31-60	61-90	91-120	120+
Patient	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Insurance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

S: Sliding Scale  
D: Discount  
N: Nominal

# “Patient Copy” Watermark on Payment Receipt

## Navigation steps:

Settings> Practice> My Practice Settings> Reports> Check the box beside "Display 'Patient Copy' Watermark"> Select Save



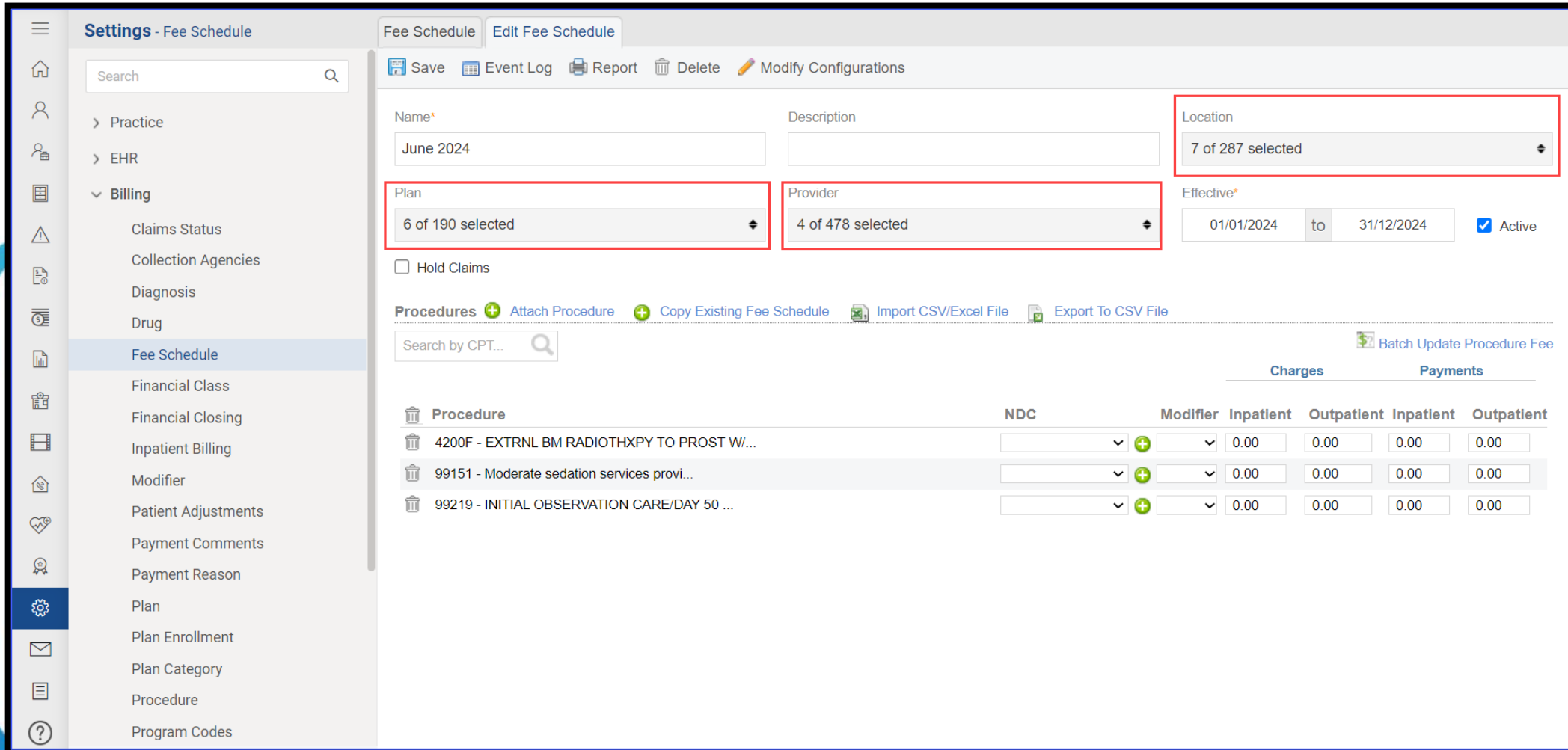


# Fee Schedule Updates



# Multi-Select Option on Fee Schedule

- Users can now select combinations of locations, plans, or providers.



The screenshot displays the 'Settings - Fee Schedule' interface. The left sidebar contains a navigation menu with categories like Practice, EHR, and Billing. The main content area is titled 'Fee Schedule' and includes tabs for 'Fee Schedule' and 'Edit Fee Schedule'. Below the tabs are action buttons: Save, Event Log, Report, Delete, and Modify Configurations. The form fields include:

- Name\***: June 2024
- Description**: (empty)
- Location**: 7 of 287 selected
- Plan**: 6 of 190 selected
- Provider**: 4 of 478 selected
- Effective\***: 01/01/2024 to 31/12/2024
- Active**:

Below the form, there are options for 'Procedures' (Attach Procedure, Copy Existing Fee Schedule, Import CSV/Excel File, Export To CSV File) and a search box for 'Search by CPT...'. A table of procedures is shown below, with columns for Procedure, NDC, Modifier, Inpatient, and Outpatient (Inpatient and Outpatient sub-columns).

Procedure	NDC	Modifier	Inpatient	Outpatient	Inpatient	Outpatient
4200F - EXTRNL BM RADIOTHXPY TO PROST W/...			0.00	0.00	0.00	0.00
99151 - Moderate sedation services provi...			0.00	0.00	0.00	0.00
99219 - INITIAL OBSERVATION CARE/DAY 50 ...			0.00	0.00	0.00	0.00



# Patient Portal Updates

# Classifying Patient Portal User Accounts as Patients or Caregivers



**Settings - Patient Portal User** Patient Portal Users [Add User](#)

Search

**Type \***  Patient  Caregiver

First Name \*

Last Name \*

User Name \*

Gender

Address 1

Address 2

City  State  Zip

Phone

Email \*

Attach Patients \*

**Save**

- Problem List
- Reports
- Scheduler
- Secure Video
- Security
- Single Sign-On Configurations
- Agency
- Appointment Chains
- Appointment Reason
- Bank
- eSuperBill
- Financial Aging
- Global Block Schedule
- Move Appointments
- Online Scheduling
- Outsource Location
- Patient Portal Setup
- Patient Portal User**
- Provider

# Classifying Patient Portal User Accounts as Patients or Caregivers

- “Patient” selected by default
- The ability to change the type will be disabled if “Caregiver” is saved
- “Patient” system will handle the profile creation one of three ways:
  - Matching
  - Mismatching
  - Multiple Matching



# Matching 1<sup>st</sup> Name/ Last Name and DOB

If the details the patient entered in the fields for first name, last name and DOB match an existing patient, the system will assign this patient as the primary associated patient to that profile.



I'M GLAD THAT  
we Matched

# Mismatching 1<sup>st</sup> Name/Last Name, and DOB

Patient Portal Users **Edit User** Access Rights

Save Resend Portal Login Mark Inactive

Type \*  Patient  Caregiver

First Name \*

Last Name \*

User Name \*

Password \*

Confirm Password \*

Gender  DOB \*

Address 1

Address 2

City  State  Zip

Phone

Email \*

Attach Patients \*

Localization

Time Zone (UTC-05:00) Eastern Time (US & Canada)

Date Format MM/DD/YYYY

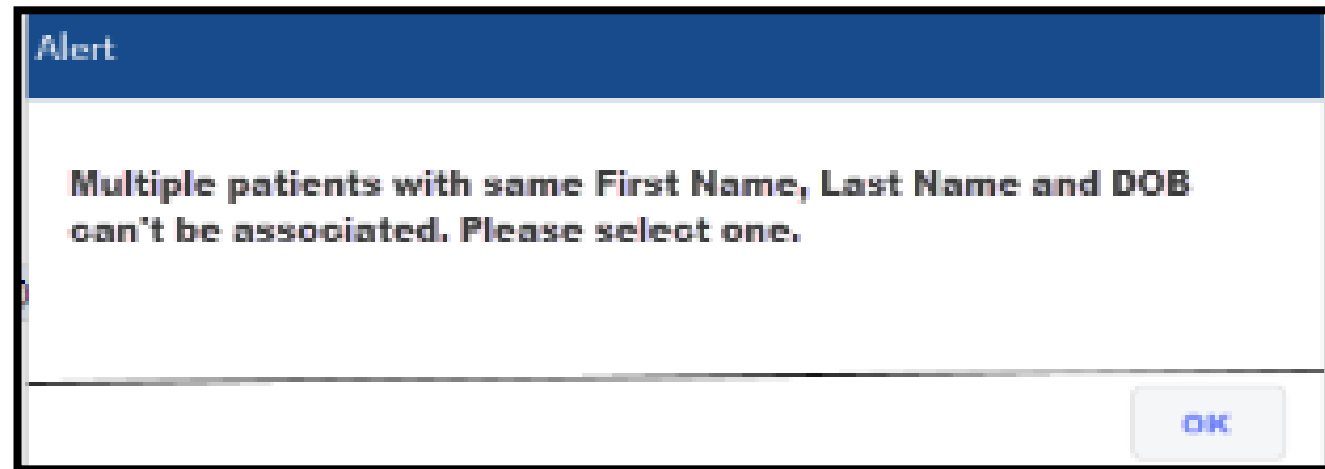
Time Format 12h

Name Display Last Name, First Name

- If the entered details do not match any existing patients in the “Attach Patients” field, the system will prompt the user to select “Back” or “Create a Caregiver”

# Multiple Matching Patients

- If multiple patients appear in the “Attach Patients” field with the same 1<sup>st</sup> Name, Last Name and DOB as the current profile being set-up, the system will display this error message:







# Default Ordering Provider

# Default Ordering Provider: Demonstration

## Settings

Search

- > Practice
- > EHR
- > Billing
- > Reports

## CureMD Version 10g Settings

CureMD's settings module provides you with the ability to comprehensively customize your application enabling you to make the most of your software. To learn more about how you can customize your solution, please contact the CureMD support team at support@curemd.com or call (718) 684-9298.



### Practice

Manage business locations, providers, users, clearing houses, appointment reasons and schedules



### Billing

Manage insurance plans, fee schedules, procedures, diagnosis and modifiers



### EHR

Create and manage custom lists and libraries for allergies, complaints, medications, physical exams, review of systems, flow sheets, pharmacies, patient education, laboratories, medical tests and vaccinations.



### Reports

Manage report formats and headers including superbills, patient statements, letter templates and forms for HCFA and NF3

**Warning:** Changing application settings without proper training can cause undesired results

# Default Ordering Provider: Navigation

## Immunization

- Hide insurance information from immunization report
- Search Vaccine by Sale and Use NDCs
- Enable Bulk History

Default Administered by

Select ▼

Default Ordering Provider

Select ▼

### Navigation steps:

Settings > Practice > My Practice Settings > EHR > Scroll to “Immunization” > Select Default Ordering Provider > Save

### Administer Vaccine

Save Save & Send Assign

The selected immunization registry requires patient address details. Sending the message without patient address details may result in error/rejection from the state registry.

FLUZONE QUADRIVALENT SOUTHERN HEMISPHERE SYRINGE, 0.5 mL

Date *	Time *	Dose *	Lot * Click to Select	Expires on
09/30/2024	03:21 PM	ml		
Route *	Site *	Reaction		
-Select-	-Select-	-Select-		
Ordering Provider *	Administered by *	Eligibility *		
		-Select-		
VIS Presented *	VIS Edition *	Counseling Given		
09/30/2024	12/31/2039	<input type="checkbox"/>		
VIS Documentation	Registry	Location		
-Select-	NCIR - VXU			
Comments				

# More Permissions to Make your Life Easier...

Administering Medication  
Permissions



<input checked="" type="checkbox"/> Prescribe	<input checked="" type="checkbox"/> Administer	<input checked="" type="checkbox"/> Dispense
---	--	--





# NovelHealth & Patient Engagement



COMING  
*Soon*

- Seamless transition of:
  - Allergies, Medications and other clinical information
- Social History enhancements
- Limit:
  - Medications/Allergies/Diseases etc. that patient can select from

NovelHealth & Patient Engagement

# NovelHealth & Patient Engagement

The screenshot shows the NovelHealth user interface. At the top, the 'novelHealth' logo is on the left, and navigation links for 'Dashboard', 'Check-In Summary', 'Calendar', 'Surveys', 'Reports', and 'Settings' are in the center. On the right, there is a language selector set to 'EN', a notification bell, and a user profile icon labeled 'JJ'. The left sidebar contains a 'Settings' menu with options: Locations, Practice, Users, Resource Management (highlighted), Payment, My Website, Patient Consent, Patient Outreach, Surveys, Reason Management, Change Password, Custom Forms, Reminders, and Reputation Management. The main content area is titled 'Clinical History' and has sub-tabs for 'Information', 'Calendar', 'Clinical History', 'Medical History', 'Surgical History', 'Family History', and 'Social History'. The 'Medical History' tab is active, displaying the instruction: 'Configure the list of Diseases that will be available to patients for quick selection during Digital Check-In.' Below this is a 'Select Diseases' section with a large grey input field and a blue link labeled 'Copy to Provider/Resource'. At the bottom of this section are 'Save' and 'Cancel' buttons. The browser's address bar at the bottom left shows the URL: 'https://novelhealth.ai/practice-admin/settings/user/list'.

Thank you.







# CureMD UC'24

Raleigh, North Carolina

**Connecting** Cure Communities

# One Word Game

“Our session was  
beneficial because we  
learned...”

